

The School-Parent Communiqué

July 22, 2020

Part-1-The Sharing of Joy

Dear Parents

Your ward's school has done it again!

We are very pleased to share the outstanding results of class X and XII with you. Not only are the results 100%, we have also got excellent QPI in both the classes. Here are the highlights for your perusal:





These results are a testimony of the sound educational policies, visionary leadership, state-of-the art infrastructure and highly experienced and dedicated faculty.

The results also underline the perseverant efforts of our students and emphasize the strong Parent-School partnership which has withstood the test of time.

Part-2- Fee Related Queries

We are all a part of DLDAV Shalimar Bagh Family, we are each other's strength and together we shall sail through the challenges in our lives.

We are facing a little turbulence in our lives presently. The Covid-19 pandemic has ruffled our physical, mental, emotional and financial well-being. At such a time, it is important to connect and communicate as effective communication will help us cross all hurdles together. Through this special message, we want to tell you that we understand, we care and that we are here for you.

Lately we have been receiving lot of mails from parents. These are mostly related to adjusting the arrears, inability to pay the fees, not charging fine and so on. We hope to reason out with you through this message.

Arrears of April 2019:

Some parents are asking us to adjust the arrears that they had paid in April 2019 when the school had increased the fee as per the DOE order in March 2019. We would like to enlighten you that this matter is sub judice. The case is still pending due to pandemic. We shall apprise you and take further action in the matter as soon as court decision is available.

Arrears of April 2020:

On April 18, 2020, there was a government order that only tuition fees be charged from parents due to the pandemic crisis. The school had adhered to this guideline after April 18. However, some parents had paid the full fee amount before the said date. They are now asking us to adjust fee other than Tuition fee. We will like to clarify that Govt. had postponed collection of Annual charges and other fee till lockdown. As such everyone shall be required to pay these charges as lockdown is over. The management has not taken any decision to

start collecting these which can be anytime soon, in which case those parents who have already paid shall not be required to pay arrears.

Salaries of faculty members:

It is the responsibility of every institution to pay full salaries to its employees timely. But we are not able to do so. The reason is that the tuition fee alone is not sufficient to pay the salaries of the faculty. Also, many parents are not even paying the tuition fees. Consequently, the staff has been getting half salaries since April inspite of working double the hours.

They too have had to upgrade their infrastructure and are undergoing training constantly to use the tech platforms necessary for the smooth conduct of learning and assessment. However, we are not giving them their rightful dues. The staff is bearing with this situation as we understand the challenges the parents are facing.

Fine on late fee payment:

We have received repeated mails regarding waiving off fine on late fees. We request you to pay the fees on time so that we do not have to levy the fine. We do not like to do it but have to do it as it's important to follow the norms and rules of the school for its smooth running. These norms are mentioned in the Student diary clearly. Also note that the fine is not progressive and has remained the same for the last five years.

We would also like to remind you that the lives of 300 plus faculty members and other staff members are dependent upon us. Delay in getting the fees directly affects them. Thus the discipline in paying fees is very important.

Debarring is Painful:

For any school and teacher, debarring a child from online classes is extremely painful. We are forced to take up this distressing step as we are left with no choice. We have waited patiently. But while trying to be compassionate with parents, we ended up doing injustice with our staff. So, following the court order, we took up this step. We do not want to be in this position. So, we request you to pay your fee dues timely.

PTA:

Dear Parents, having a healthy PTA adds strength to the school. It is vital for its well-being and growth. So, we are all for it. We had planned on holding elections in April but were unable to do so due to the pandemic. We will hold elections as soon as the school opens physically. We would like to build a relationship with you based on mutual trust and understanding.

The Virtual School:

The school is holding all the classes- scholastic and co-scholastic virtually. We are also having clubs, organizing events, celebrating festivals, releasing newsletters and reaching out to our parents through webinars and Google meets. The purpose is to ensure holistic growth and development of our children. The decreased salary has not dampened the enthusiasm and spirit of the faculty. We are continuing with all our endeavors so that our children continue to blossom.

The new atmosphere:

Some parents have registered pgms complaints. Please remember that any kind of parent-school conflict does not bode well for the welfare of the children studying in the school. Conflicts demoralize both the entities and use up valuable time and energy that should actually be devoted to the learning and nurturing of our children. Also, sometimes, the language used in e-mails is rude and offensive which hurts the dignity of the school and the faculty.

Dear parents, let us create a new atmosphere that has faith, gratitude and friendship as its fabric. Let respect, trust and camaraderie be the only languages in which we communicate. You listen to our set of challenges and we pay heed to yours. Let us work together to create stronger relationships.

Help the school continue its work on its mission of helping children become smart, happy and future ready individuals!

Ms. Reena Rajpal

Principal